| Document title | **Cookies policy** |
|---|---|
| Approved by | **Management Board** |
| Approval date | **21.08.2024** |
| Responsible for implementation | **Data Protection Officer** |
| Type of document | **External** |
| Classification rank | **Public** |

# Cookies policy

No VP-21-29

**HISTORY OF DOCUMENTS AMENDMENT**

| Version No. | Date | Brief description of change |
|---|---|---|
| 1.0. | 06.07.2018 | Initial version |
| 1.1. | 29.06.2021 | Updated version |
| 1.2. | 26.05.2022 | Updated version |
| 1.3 | 20.07.2023 | Updated version |
| 1.4 | 21.08.2024 | Updated version |

Mantas Staliūnas
Managing director                                     _____

VIALET

This document describes the use of cookies on the websites vialet.eu, vialet.ee, vialet.pl, ib.vialet.eu and hub.vialet.eu indicating the purpose of the use of cookies, as well as users' rights during the use of cookies. Cookies help to provide, improve and protect the financial services provided by UAB "Via Payments" (VIALET), providing more convenient offers in response to client's needs and more convenient and safer use.

**What are cookies?**

A cookie is a **small** text file stored on a computer or other device when you visit a website. The text file contains information that is used to improve the experience of a website for visitors to specific web sites.

**What cookies do vialet.eu, vialet.pl, ib.vialet.eu and hub.vialet.eu use and what is the purpose?**

**VIALET** uses following types of cookies:

- Session cookies - temporary cookies deleted when you close your browser.
- Persistent cookies - persistent cookies remain on your device until you erase them or they expire.
- First-party cookies - cookies stored directly by our website. It allows us to collect analytics data, remember language settings, and perform other useful functions that help provide a good user experience.
- Third-party cookies - cookies provided by third parties, such as Google, to track website activity such as session duration, pages per session, bounce rate etc. of individuals using the webpage, along with the information on the source of the traffic.

You can see each cookie we use and our reasons for using them below.

We use four groups of cookies on VIALET websites (the "Websites"): **vialet.eu, vialet.ee, vialet.pl, ib.vialet.eu and hub.vialet.eu:**

1. **Necessary cookies:**

These cookies are required to enable the basic features of this site, such as providing secure log-in or adjusting your consent preferences. These cookies do not store any personal data.

| Cookie | Type of cookie | Duration | Description |
|---|---|---|---|
| CookieConsent | First party cookies | 1 year | Stores the user's cookie consent state for the current domain. |
| elementor | First party cookies | Persistent | This cookie is used by the website's WordPress theme. It allows the website owner to implement or change the website's content in real-time. |
| wpEmojiSettings Supports | First party cookies | Session | This cookie is part of a bundle of cookies which serve the purpose of content delivery and presentation. The cookies keep the correct state of font, blog/picture sliders, color themes and other website settings. |
| _cfuvid | First party cookies | Session | Used to distinguish individual users who share the same IP address. |

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| | First party cookies | 1 hour | Cookie is used to identify and mitigate automated traffic to protect the site from bad bots. |
|---|---|---|---|
| __cf_bm | | | |

## 2. Preference/functional cookies:

These cookies are used to recognize users, and may be used to remember user settings and preferences (such as language or region).

| Cookie | Type of cookie | Duration | Description |
|---|---|---|---|
| wp-wpml_current_language | First party cookies | Session | WordPress multilingual plugin sets this cookie to store the current language/language settings. |
| intercom-id-# | Third party | 270 days | Allows the website to recognise the visitor, in order to optimize the chat-box functionality. |
| intercom-session-# | Third party | 7 days | Sets a specific ID for the user which ensures the integrity of the website's chat function. |
| intercom-device-id-# | Third party | 270 days | Sets a specific ID for the user which ensures the integrity of the website's chat function. |
| intercom.intercom-state-# | Third party | Persistent | Remembers whether the user has minimized or closed chat-box or pop-up messages on the website. |

## 3. Analytics/performance cookies:

These cookies help us recognize and count the number of visitors to the Websites, understand how visitors interact with the Websites, by collecting and reporting information anonymously. These cookies assist in improving the functionality and usability of the Websites.

| Cookie | Type of cookie | Duration | Description |
|---|---|---|---|
| _ga | Third party | 729 days | The _ga cookie, installed by Google Analytics, calculates visitor, session and campaign data and also keeps track of site usage for the site's analytics report. The cookie stores information anonymously and assigns a randomly generated number to recognize unique visitors. |
| _ga* | Third party | 729 days | Google Analytics sets this cookie to store and count page views. |
| gtm_id | Third party | 1 year | Used to send data to Google Analytics about the visitor's device and |

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| | | | behavior. Tracks the visitor across devices and marketing channels. |
|---|---|---|---|

**How can a user choose and change cookie usage?**

If you do not want cookies on your devices being used, you can change your browser's security settings. Please note that changes to security settings must be performed by each browser individually and the setting methods used may vary. However, remember that without the approval of the session cookies with the help either of the websites vialet.eu, vialet.ee, vialet.pl, ib.vialet.eu and hub.vialet.eu, you will not be able to fully explore the financial services provided by VIALET. To find out how to reject and delete cookies, please visit http://www.allaboutcookies.org/